



Public Notice

Date: May 2, 2011

Jeff Castro
734-484-4600 ext. 305
2777 State Road
Ypsilanti, MI 48198-9112
E-mail: jcastro@ycua.org
Web Site: <http://www.ycua.org>

YCUA Nearing End of City Meter Upgrade

The Ypsilanti Community Utilities Authority is in the final phase of upgrading water meters for its customers in the City of Ypsilanti. This phase of the project involves replacing outdated visual readers with radio-read devices. The new system requires a new meter to be installed that is compatible with a Meter Transceiver Unit or MXU. The MXU operates on a radio frequency, which can be read and registered by a passing meter truck. This offers many advantages over the older manual read system. With the radio read system, YCUA personnel will no longer need to enter customers' yards and will be able to get more meter readings with greater accuracy and speed, thus eliminating the need for estimated bills and resulting in more accurate billing for our customers.

Remaining in the system are 688 of the old visual readers that are in need of replacement. YCUA meter service technicians will be visiting the affected properties and, if no one is home at the time, letters will be left requesting customers to call to schedule an appointment. Installation of this equipment entails replacement of the meter, wire, and any current outside device. The new equipment will provide YCUA with accurate meter reads and more timely alerts of problems with the meter or electronic reader.

The MXU may be mounted either inside by the meter or outside. Because the MXU has a battery inside of the unit that will in the future need replacement, it is best that the MXU be installed outside when possible.

In an effort to accommodate customer schedules, in addition to normal weekday hours, evening appointments are available in April and May and daytime appointments are available on Saturday May 14, 2011. Appointments can be scheduled by calling YCUA customer service at 484-4600 ext. 705. Completion of this project will assist the Authority in its goal to provide quality service to all customers.

For further information, please contact us at 734-484-4600 or visit our website at www.ycua.org.
