



Dedicated to Providing Top Quality, Cost Effective, and  
Environmentally Safe Water and Wastewater Services to Our Customers

YPSILANTI COMMUNITY UTILITIES AUTHORITY

2777 STATE ROAD  
YPSILANTI, MICHIGAN 48198-9112  
TELEPHONE: 734-484-4600  
WEBSITE: [www.ycua.org](http://www.ycua.org)

October 1, 2018

Re: **New Rate Structure**

Dear YCUA Customers:

Effective October 2018, your water and sewer bill will look different. YCUA performed a rate study review that began in 2016 and concluded this year that has recommended the implementation of changes to our current rate structure.

The current rate structure that has been in place since the mid 1970s had a six-unit minimum usage rate for every customer. This was a fixed rate regardless if you used one unit or six units of water and sewer. This is being replaced with a readiness to serve charge to recover certain fixed costs like meter reading, billing, collection, portion of operational costs, debt service etc.

The new rate structure will encourage water conservation by charging for the exact amount of water and sewer used, which comes at the request of many of our customers, and will also provide relief to those on fixed incomes.

The new rate structure will incorporate a bi-monthly readiness to serve charge and a commodity (consumption) charge per unit of water and sewer usage. 1 unit = 100 cubic ft or 748 gallons.

The new rate structure provides a more equitable user charge system for our customers and is considered best practice in the industry.

This website contains information such as rate charts, water conservation tips, and a water bill estimator. You can also call us at 734-484-4600 for more information.

Sincerely,

Ypsilanti Community Utilities Authority